



Circus Fun Day 2025 – FAQs

Key Event Details

When is the event?

Our Circus Fun Day will be held on Saturday 21st June 2025, running from 10am to 5pm.

Where is the event held?

Our Circus Fun Day will be held at The Children's Trust headquarters, Tadworth Court, Tadworth Street, Tadworth KT20 5RU

Tickets

How can I buy my tickets?

The tickets can be purchased via this link: <https://thechildrenstrust.digitickets.co.uk/tickets>. By attending this event you are helping to raise vital funds for children with brain injury and neurodisability. Thank you for your support.

How do I contact my ticket provider?

If you would like to contact them, please email events@thechildrenstrust.org.uk.

Am I able to buy tickets on the day?

Unfortunately tickets will not be available to purchase on the day as the Circus performances are a seated event. We encourage you to purchase tickets in advance to avoid disappointment.

What is the cost of the event?

Each ticket will be £20.00 (per adult; per child).

Children under the age of 2 are complimentary however will need a ticket to access the event.

What ages does a child ticket cover?

A ticket will need to be purchased for all children attending the event. A child ticket will need to be purchased for any child aged 2-16 – please select '*Circus Fun Day - Child Ticket*'.

A ticket must be ordered for those children under 2 years of age however there is no entry charge. Please select '*Circus Fun Day - Under 2 years*'. Please be aware that children under 2 will not be allocated a seat in the Big Top for the circus performance.

What does my entry ticket cover?

The purchase of a ticket to our Circus Fun Day includes entry to the event where a range of activities will be available, and Circus Show at your booked time.

What time are the Circus Shows?

Circus Shows will be at 11am; 1pm; and 3pm. You will be asked to select your preferred time at booking (subject to availability).



Is the event accessible for wheelchairs/pushchairs?

Yes the event is accessible for wheelchairs; and pushchairs. Please be aware that some of the event site is on grass and uneven ground.

How do I purchase carer tickets?

Carers can attend for free. You can request your free carer's ticket by emailing the Events Team with the following details –

- Your name
- Your address
- Your booking reference number
- A copy of any of the following documents:
 - Confirmation of middle or higher rate of Disability Living Allowance (DLA)*
 - Confirmation that you receive the Standard or Advance rate of Personal Independence Payment (PIP)*
 - Certification of being registered blind or partially-sighted*

Please make sure that you include one of these documents, as we won't be able to provide a ticket for your carer without it.

**The organisers reserve the right to check a person's eligibility under the Disability Discrimination Act (DDA).*

We will send your free carer ticket via email to you before the 20th of June 2025.

I can no longer attend the event, can I be issued a refund?

Tickets are non-refundable, and non-transferrable.

What does the time mean on my ticket?

The 'session time' is your performance time for the Circus Show. Circus Shows will be at 11am, 1pm and 3pm. Please arrive at the Big Top at least 15 minutes before your session to take your seat.

Session times are fixed, and cannot be amended.

You are welcome to arrive at the Circus Fun Day event in advance of your Circus Show to enjoy the range of activities that we will have available. The Event will be running from 10am to 5pm.



General

Is the event accessible?

The event is fully accessible. If you are a Blue Badge holder, our marshals will park you as near to the site as possible. There are also accessible toilets onsite.

Is there parking available?

Unfortunately there is **NO** parking onsite, unless you are a blue badge holder. There is carparking spaces on local roads in the close vicinity of The Children's Trust site. We politely ask that you respect our local residents when parking your vehicle and park considerately, respecting the Highway Code.

Can I bring my own food and drink?

Unfortunately, we do not allow food and drink to be brought in from outside. There will be food and drink available to purchase onsite at the event.

Is the event likely to go ahead if it rains?

The event will go ahead in any weather conditions, so please be mindful of appropriate clothing for the forecasted weather. Some activities will be held indoors and under shelter in our gazebos. The Circus Show will be held in a Big Top tent.

Are dogs welcome?

Unfortunately, not for this event.

Do I need to bring anything?

Please bring along your ticket confirmation for entry to the Event and your selected Circus Performance Show timeslot.

What payment methods will be accepted at the event?

You will be able to use both cash and card at this event.

Will I be informed of any major changes to the event?

Yes, any major changes to the event will be posted on our social pages and on our website. We will also be sending an email to ticket holders the week of the event. Please do keep a look out and add us to your 'safe senders' list!

Instagram @childrens_trust

Twitter @Childrens_Trust

Facebook @childrenstrust

Are drones permitted?

No drones are permitted into the venue, and anyone found with a drone will be asked to leave the venue with no re-admittance.



Supporting the Event

I am a business owner and am interested in supporting the event. Is this possible?

If you are interested in hearing more about how you can support our Circus Fun Day and raise vital funds for children with brain injury, please contact our Events Team at events@thechildrenstrust.org.uk.

I am a business owner and am interested in having a stall at your event. Is this possible?

If you are interested in becoming a stallholder at our Circus Fun Day, please contact our Events Team at events@thechildrenstrust.org.uk.

Do you need volunteers? If so, how can I help?

We are always looking for volunteers, to find out how you can help please contact our Events Team at events@thechildrenstrust.org.uk.

